

Office of the Administrative Director – Financial Services Department

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August 9, 2022

MEMORANDUM

TO WHOM IT MAY CONCERN:

FROM: Terri Gearon, Financial Services Director

SUBJECT: ADDENDUM NO. 2, INVITATION FOR BID NO. J23156 To Provide Maintenance of Security and Access Control System at Third Judicial Circuit The Keahuolū Courthouse, The Judiciary, State of Hawaii

Transmitted herewith for your review is one copy of Addendum No. 2, and is hereby made a part of Invitation for Bid J23156 for the above project, and shall govern the work taking precedence over previously issued specifications governing the items mentioned.

ADDENDUM NO. 2 INVITATION FOR BID NO. J23156 To Provide Maintenance of Security and Access Control System at Third Judicial Circuit The Keahuolū Courthouse, The Judiciary, State of Hawaii

This addendum modifies the original Solicitation for the Project dated July 29, 2022 and any previously issued addenda. The items in this addendum shall govern the work, taking precedence over previously issued specifications governing the items mentioned.

1. IFB J23156, SECTION ONE – SPECIFICATIONS, paragraph 1.2 DESCRIPTION OF WORK is replaced in its entirety to read as follows:

1.2 DESCRIPTION OF WORK

- 1. Provide 24hr Support line for Security Electronics troubleshooting
- 2. Provide remote programming support for Security Electronics System
- 3. Provide quarterly (four) service visits at 8 hr. each
- 4. Provide onsite support as needed at T+M rates listed in Bid Offer Form.
- 5. NOTE: Onsite Technical Support is being offered only to cover issues with Security Electronics System.
- 6. Provide maintenance for detention doors and hardware. Contractor must be certified by the manufacturer(s) of detention doors and hardware.
- 7. Programming Changes/Adjustments
 - Provide remote programming support to troubleshoot issues.
 - NOTE: To provide remote services, the contracted company must establish their own internet service to the security and access control system at Keahuolū Courthouse. The contracted company will not have access to the Judiciary's network or equipment. Prior to installation, the internet service must be approved, by the Third Circuit's IT Support department.
 - Provide minor programming adjustments to current software configuration as desired by owner.
 - Provide programming adjustments to accommodate any new hardware or software desired to be integrated into system.
 - Provide documentation of changes made and copies to owner.
- 8. Emergency Support
 - Provide 24/7 call line for technical support in the event of emergency.
 - Provide onsite staff support within 24 hours in the event of emergency. NOTE: Onsite support, outside of the four (4) service visits, will be billed at T+M rates, as will be specified by Offeror on Bid Offer Form.
 - Provide remote programming support in the event of emergency.